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MAINTENANCE AND CARE

Maintenance method

Chair
To clean plastic, pipe and armrest, please use cotton fabric immersed in a neutral detergent, wring out it until dry and use it to clean, after all the above parts are cleaned by the detergent, then use dry cloth to clean the chair.

Notice
Do not use corrosive detergent or cleansing powder, such as ethanol, so as to avoid damage, colour changes, dehiscence etc.

Controller
Please use dry cloth to clean the controller

Notice
Do not use a wet towel to clean the controller so as to avoid malfunction.

Back cushion and pillow
If there is dirt, please use cloth with neutral detergent, then use wet cloth to clean it, finally place it in a ventilated area to dry naturally.

Notice
Do not use a wet towel to clean the controller so as to avoid malfunction.

Storage method
Put the chair in a dry place after cleaning. Please cover it when not in use to avoid dirt and dust.

Notice
Do not place the chair under the sunshine directly for long time, and not near a hot object, such as a burner, to avoid color changes or deterioration.

Friendly inspection
Be sure to inspect the product once use it for long time.
Check for:
- A burning smell
- Damage to the power cord
- Overheating of the power cord
- Other abnormal condition
Please stop using
To prevent malfunction and accidents, please pull out the power plug from the socket. And contact the dealer where you purchased the product or our company. Please do not disassemble it by yourself.

SPECIFICATIONS

<table>
<thead>
<tr>
<th>Name</th>
<th>Bill accepted massage chair</th>
<th>Rated power</th>
<th>190W</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model</td>
<td>RT-M02A</td>
<td>Safe design</td>
<td>Class I</td>
</tr>
<tr>
<td>Rated voltage</td>
<td>220-240V~</td>
<td>Weight</td>
<td>90kg</td>
</tr>
<tr>
<td>Rated frequency</td>
<td>50/60Hz</td>
<td>Dimensions</td>
<td>130X86X140 (cm)</td>
</tr>
<tr>
<td>Spread dimensions</td>
<td>176X86X75 (cm)</td>
<td>Used</td>
<td>Indoors</td>
</tr>
</tbody>
</table>
TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Phenomenas</th>
<th>Reasons</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>No display after starting</td>
<td>If plug is inserted to the socket?</td>
<td>Plug into the socket.</td>
</tr>
<tr>
<td></td>
<td>If power switch behind the arm is cut?</td>
<td>Switch on the power.</td>
</tr>
<tr>
<td></td>
<td>If the fuse is burnt?</td>
<td>replace the fuse with same type.</td>
</tr>
<tr>
<td></td>
<td>If the back cushion touches on the wall or other obstacles?</td>
<td>To avoid collision, please shut off the power switch, move the machine, turn on the power switch again.</td>
</tr>
<tr>
<td></td>
<td>If it exerts heavily? (For safety, the massage mechanism will stop working once bear the overburden)</td>
<td>Let the body to leave the back cushion temporarily, shut off the power switch, after turn on the switch again to press the function button. All start again.</td>
</tr>
<tr>
<td>Red light flashes at the inserting place</td>
<td>If the cash box is full?</td>
<td>Take out the money, and restart the machine</td>
</tr>
<tr>
<td>screen show Err1</td>
<td>Massage mechanism can not return to original state.</td>
<td>Check the massage chair, try it again after powered on. If it can not be recovered, the massage chair should be sent for repair.</td>
</tr>
<tr>
<td>screen show Err2</td>
<td>If the current is unstable?</td>
<td>Try it again after shutting off the power for 5 seconds.</td>
</tr>
</tbody>
</table>

SAFETY PRECAUTIONS

- Before using the product, please read the “Safety precautions” carefully and use it properly.
- Please put relevant notice on visible area if necessary.
- To clearly indicate the degrees of damage, the notice items are divided into the proper applications of “warnings” and “cautions”.

Both are important and relevant to your safety concern, please comply with them.

![WARNINGS](image)

- Once Wrongly used, there is a possibility of death or to be seriously injured.

![CAUTIONS](image)

- Once wrongly used, there is a chance the user can be seriously injured or physical damage.

Indication for prohibited actions and behaviours.

Denote mandatory actions and instructions for safe operation.

For safety, do not repair the product by yourself.

Is it a malfunction?

During operation, should the chair make the following sounds or not feel right, it could be the normal phenomena come from the structure, it will not influence the lifetime of the chair.

- The clack sound when travelling up and down of the kneading mechanism.
- The gears and motor sounds in operation.
- The friction of the massage chair and other materials.
- Noise of inflating and deflating air bags.
**WARNINGS!**

### Mandatory

1. Persons with the following conditions should consult with their doctors before using the product:
   - Serious knob
   - Pregnancy
   - Menstruation
   - High fever
   - Acute disease
   - Osteoporosis
   - Abnormal spinal problems
   - Heart problem
   - Serious blood circulation problem in the legs
   - People receiving medical treatment
   - Dottiness people
   - Uncomfortable feeling on the body
   - People with heart pacemakers or any other internal medical electrical apparatus

2. Should for any reason, the product does not work or an abnormality occurs please disconnect power immediately and contact the distributor for an overhaul repair.

3. When descending the footrest or backrest, please be sure there are no children, animals or any other obstructions under the footrest or backrest.

4. Use the rated power supply to avoid fire or electrical shock.

5. Should the power socket, plug or cord be damaged or loose, do not use.

6. Keep power cord unobstructed at all times, i.e. not twisted, knotted, over flexed or pulled and do not place anything heavy on it.

7. Do not disassemble, repair or alter the product. Only technicians authorized by our company should repair the product.

8. Should any abnormal phenomenon occur when using it, stop immediately and consult with the doctor.

9. Cut the power off after use.

### Prohibited

1. Use the massage chair in damp places.
2. Put the massage chair close to a furnace or under the sunshine directly.
3. Use produce on heated carpet or other heating devices.
4. Put the massage chair on an uneven surface during operation.
5. Use the controller with wet hands.
6. Drop the controller on the floor or into water.
7. Pull the controller cord with excessive strength.
8. Put heavy things on the controller.

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**ASSEMBLY METHOD**

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**Assembly/ folding method**

Unfold the backrest in the direction indicated by the arrow. At approximate 115 degrees, a locking sound is heard.

Release locking lever situated under the backrest and behind the seat, then fold backrest forward. According to the arrow direction until it touches the seat cushion.

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**Backrest disassembly method**

**Seat cushions disassembly method**

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**Zipper**

**Backcushion**

**Backrest**

**Air bag tube**

**Air bag plug**

**Seatcushion**

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**Locking lever**
OPERATION STEPS

Power on
- Insert the plug into the fine grounding three core wire power socket.
- Switch the power on (behind the backrest)

Self-inspection
The bill acceptor massage chair box enters into the self-inspection state after it is powered.
If the self-inspection is normal, it will go into standby state. Now the parameters can be set.
If the self-inspection is abnormal, there are the following three displays:
- Err0: internal communication is abnormal.
- Err1: massage mechanism reposition is abnormal.
- Err2: bill acceptor initialization is abnormal.
Abnormal phenomena: refer to the "troubleshooting".

Bill-insertion
When the massage chair is in the standby state, the bills can be inserted. When the quantity of the inserted bills is less than the set starting quantity, the display screen will show the current bill quantity, when the bill quantity is equal to the setting quantity, the machine starts to show the corresponding running time. If no more bills are inserted within 5 seconds; the machine will begin to work, the running time is the present time; the display screen will show the remaining time.
When the inserted bill quantity is more than the setting quantity, every inserted bill will make the time increase accordingly (the added value: starting time / starting bill quantity). For example: the starting bill quantity is 3, the starting time is 2(2 minutes i.e. 120 sec.), then it means 3 bills can start it, every bill added will make the time increase: 120 sec./3 = 40 seconds.

Shutting off the machine
When the remaining time on the display screen is 0, all the massage function will be shut off, and shows "Rest". This shows the massage chair is in the state of reposition. When the massage mechanism finished its reposition, the massage chair will return to standby state. The display screen shows "0".

Take out the cash
1. Unlock
2. Unfold cover to take out box

Total amount quick inspection
Put the magnetic pen on top of the total amount quick inspection point, the screen then displays the accumulative amount, remove the magnetic pen away, the screen will return to normal state after 3 seconds.

CAUTIONS!

Mandatory
1. Remove the plug from power socket when out of use.
2. Should product receive maintenance, switch off and remove plug from power socket.
3. When disconnecting plug from socket, be sure to hold insulating bush instead of power cord.
4. Do not use the product while smoking or near a fire place.
5. Please ensure to install grounding. In case malfunction, leakage may cause an electrical shock. Additionally, consult with the dealer when installing the grounding.
6. Should a blackout or power failure occur, switch power off immediately and remove plug from power socket.
7. Before use, uncover back cushion and make sure if the back and the inner cushion is in good order. Should any part be damaged contact distributor immediately and do not use until repaired.
8. When descending the footrest or backrest, use moderate pressure and be sure there are no obstructions or children near or under the footrest or backrest.
9. If the power cord is damaged, it can only be replaced by the manufacturer's maintenance department or similar department.

Prohibited
1. Use the product when using other therapy devices.
2. Use the product for medical treatment purpose.
3. Let children play on the massage chair.
4. Exert heavy force on the product, or prick or thrust sharply by the knife or other sharp articles.
5. Clean the product with petrol, detergent and spray pesticide on it to avoid any damage to the cover.
6. Sit on backrest, armrest or footrest to avoid injury.
7. Move the chair off of any fragile wood or carpet in case of any damage to the floor or caster.
8. Immediately use the product after meal.
9. Move it after the people sit or loading anything on the chair.
10. Have two people or more than two people on the product to avoid any injury or damage.
11. Put your head or hands under the product when operation.
12. When operating, put knives, keys, or valuables in the pocket.
13. Let the children use the product alone or unconscious people to use it.

Do not disassemble, repair or alter the product except for technicians authorized by our company. If you have any problem with the product, contact the distributor immediately.
FUNCTION AND FEATURES

1. Backrest ascending and descending structure can fit the body curve automatically; the ergonomically design offers the best massage. The armrest has a bill acceptor inside.

2. Delicate massage features presents humanistic and an overall enjoyable massage. The movable backrest massage mechanism between neck and waist performs kneading, knocking, kneading & knocking and finger-pressing modes; meanwhile adjustable speed and width help to relieve muscular fatigue and increase blood circulation.

3. Lower back allows wavelet air pressure massages. Air bags at the thigh, buttock and legs areas will be inflated and deflated with air alternatively to offer a repeated air pressure massage and really helps relax nerves and improve blood circulation for lower body.

4. One air bag in the upper and the lower position of the left and right side respectively and the air bags in the middle of the two sides make the alternant and circulative massage.

PREPARATION BEFORE USE

Installation place

Appropriate safety distance from surrounding objects.
The horizontal distance between peak point and bottom point of the backrest is over 50cm.
The horizontal distance between peak point and bottom point of the footrest is over 15cm.

Floor protection

The base of the massage chair may cause damage to the floor, we advise to place firm cushioning (such as cushion) under the chair.

Surroundings

Do not put massage chair in damp place (such as bathroom), to avoid the machine getting wet and causing electrical shock.
Do not place the massage chair near a hot place (such as burner), to avoid fire or damage to the cover.

Grounding

The massage chair belongs to class I electric appliance with a three core power source plug, please confirm the earth wire is installed so as to avoid electric shock coming from an electricity leakage during operation.

Moving method

Adjust the backrest to the peak point, place the controller and the plug on the seat cushion, be sure all the wires are not close to the floor, use your hands to press the top of the backrest until it is lowered, make sure the back two plastic foot cushions are far enough from the floor and has enough space, then use the castor to move the chair smoothly.
**NAME AND FUNCTION FOR EACH PART**

**External structure**
- Pillow
- Backrest
- Armrest
- Seat cushion
- Calf
- Fuse
- Power socket
- Caster

**Internal structure**
- Back massage mechanism
- Thigh & Buttocks airbags
- Calf air bags
- Bill acceptor
- Lock
- LCD

**LCD screen**
Display area for the setting data, running time, remaining time.
- After the machine is initialized it shows “RES”.
- After it recovered to the standby state it shows “0”.
- When the inserted bill’s value didn’t reach the setting it shows “---X” (X:0-9).
- When the inserted bill’s value reach the setting it shows time “XX : XX” (X:0-9)
- When error occurs, it shows the malfunction code (ErrX) (X:0-3)
- Under standby state, you can check or change the settings.
- (Refer to “remote controller” chapter for details)

When change the settings, “---X” will flash, you can press “$$” to change the data.
- When check or change total time, “TOTAL” and “TIME” appear.
- When check or change total bill quantity, “TOTAL” and “MONEY” appear.
- When setting starting bill quantity, “SET” and “MONEY” appear.
- When setting starting time, “SET” and “TIME” appear.
- When setting massage chair descending time, “SET” and “TIME” appear.

**Display area for check/change settings**
- TIME
- MONEY
- SET
- TOTAL
- MODE
- WIDTH
- SPEED

**NAME AND FUNCTION FOR EACH PART**

- **External structure**
  - Pillow
  - Backrest
  - Armrest
  - Seat cushion
  - Calf
  - Fuse
  - Power socket
  - Caster

- **Internal structure**
  - Back massage mechanism
  - Thigh & Buttocks air bags
  - Calf air bags
  - Bill acceptor
  - Lock
  - LCD

- **LCD screen**
  Display area for the setting data, running time, remaining time.
  - After the machine is initialized it shows “RES”.
  - After it recovered to the standby state it shows “0”.
  - When the inserted bill’s value didn’t reach the setting it shows “---X” (X:0-9).
  - When the inserted bill’s value reach the setting it shows time “XX : XX” (X:0-9)
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- **Display area for check/change settings**
  - TIME
  - MONEY
  - SET
  - TOTAL
  - MODE
  - WIDTH
  - SPEED
NAME AND FUNCTION FOR EACH PART

Bill acceptor
After the bill acceptor initialized, the green light on the bill acceptor will flash, then it can accept bills.

Remote controller

Password Validated
Under standby mode, connecting remote controller to the machine to start setting, screen shows "_ _ _ _", please input user's password which consisted by four digits, then press "✓" to confirm password (includes supervisor's password and user's password, original supervisor's password is ABCD, original user's password is AAAA). After successfully proofread password, the machine will select users automatically; while if the system will fail to proofread the password for three times, the machine will be locked and all buttons will be invalid for selection. But you may shut off power and restart the machine. Once the plug of the remote controller pulled out, the massage chair will be the condition out of setting.

Main Menu
- Accumulative time display(S,U)
- Accumulative total amount display(S,U)
- Display starting bill quantity(S,U)
- Display starting time, unit: minute(S,U)
- Display massage chair recline down time before work, unit: second(S,U)
- Supervisor user(S)
- User(U,S)

Sub Menu
- Keep pressing "✓" key for 6 seconds to erase the accumulative time(S)
- Keep pressing "✓" key for 6 seconds to erase the accumulative amount(S)
- Set the starting bill quantity(S,U)
- Set the starting time(S,U)
- Set the massage chair recline down time before work(S,U)
- Setting supervisor password(S)
- Setting user password(S,U)

Accumulative time: If the accumulative time is less than 100 hours, the display format is: HH: MM (HH is hour, MM is minute). If the accumulative time is more than or equal to 100 hours and less than 10000 hours, the display is 3 to 4 digits integer of hours (minutes are omitted).

Accumulative amount: If the amount is less than 10000pcs of bill's value, the display is 1 to 4 digits integer.

Starting bill's quantity: setting range is 1-10; which corresponds to 1-10 bills.

Starting time: setting range is 1-15; corresponding time is 1-15 minutes.

Massage chair: recline down time before work: setting range is 0-30; corresponding recline down time is 0-30 seconds.

Password setting: when screen shows "SUP_" (supervisor) or "USE_" (user), press "✓" button to enter password setting, screen shows "_ _ _ _" to remind consumer imputing password which consists of 4 numbers, press "✓" to save it, screen shows "_ _ _ _" again to remind consumer imputing password again, press "✓" to confirm. System will be back to standby mode only when passwords are the same for two times inputting.

Accumulative time erasure: Under the display of accumulative time state, keep pressing "✓" for 3 seconds, the display screen will show "CLEA", the time will be erased after 6 seconds. When the action is successful, the screen will show "0".

Accumulative amount erasure: Under the display of showing the accumulative amount state, keep pressing "✓" for 3 seconds, the display screen will show "CLEA", the amount will be erased after 6 seconds. When the action is successful, the screen will show "0".